



LEGAL INFORMATION

<https://community.renault.com>

LEGAL NOTICE

The "<https://community.renault.com>" website is published by:

Renault sas, a simplified joint-stock company with capital of 533,941,113 euros, whose registered office is located at 122-122 bis avenue du Général Leclerc - 92100 Boulogne-Billancourt cedex, registered with the Nanterre RCS under number 780 129 987 (hereinafter "RENAULT"),

Director of publication: Marketing Director UK - RENAULT

Host: WI TECHNOLOGIES, SAS with a capital of €10,000, whose head office is located at 13 rue Edouard Vaillant, 92300 LEVALLOIS-PERRET, registered with the Paris Trade and Companies Register under number 883 430 266.

TERMS OF SERVICE

The purpose of these general terms and conditions of use (hereinafter "T&C") is to define the terms and conditions of use of the site "<https://community.renault.com>".

Access to and use of the Site imply the unreserved acceptance of the T&Cs by the User.

The User is also invited to visit the T&Cs of the site "<https://www.renault.co.uk/>" for more information:

<https://www.renault.co.uk/terms-and-conditions.html>.

1 - Définitions

For the purposes hereof:

« **Site** » means the website "<https://community.renault.com>", published by RENAULT giving access to the Elements. The Site includes the Content, software, the

programs, tools (programming, navigation, etc.), databases, operating systems, documentation, and all other elements that compose it, updates and new versions that may be made to the Site by RENAULT.

« **Content** » means, without this list being exhaustive, the structure of the Site, the editorial content, the drawings, the illustrations, the images, the photographs, the graphic charters, the brands, the logos, the acronyms, the corporate names, audiovisual works, multimedia works, visual content, audio and sound content, as well as any other content present on the Site.

« **Elements** » designate the various functionalities and information elements offered on the Site.

« **User** » means an adult natural person browsing the Site for their own needs, for strictly personal and non-commercial use, without direct or indirect profit-making purpose.

« **Vehicle** » means any RENAULT brand vehicle.

2 - Purpose of the Site

The purpose of the Site is to allow the User to:

- Discover a community of owners of the same vehicle as theirs and its use
- Learn about their Renault vehicle and its use
- Ask for advice on the use of their Renault vehicle
- Connect to the community of Renault vehicle owners
- Participate in discussions on the use of their Renault vehicles:
 - The Discussion Spaces allow Members to ask questions, exchange information, opinions, advice on the use of the products

for sale/presented on the <https://www.renault.co.uk> website (hereinafter, the "Product(s)" and the "Site").

- The Discussion Spaces are made up of several sections and support groups made up of Members wishing to have information on Products or who have purchased the same Products or Products whose use problems are identical (hereinafter, the "Support Group(s)" or "Group(s)").
- Questions can be asked on the Space <https://community.renault.com> by Members wishing to obtain information on a Product without any obligation to purchase.
- People who have acquired a Product and Member of a Support Group can also address questions relating to the Product purchased on the Site and discuss this Product with all the Members of the Group.
- To ask a question or answer a question, the Internet user is invited to become a member of the community by creating his user account.

This list is not exhaustive and may be modified at any time by RENAULT without its liability being engaged in this respect.

3 – Access to the Site

The Site is accessible from the Internet at the following address: <https://community.renault.com>.

Only access to certain Elements of the Site requires the creation of an account by the User, under the conditions and according to the methods provided at the time of the creation of said account.

4 – Licence to use the Site

RENAULT grants the User a personal right to use the Site, the Content and its Elements, which is non-exclusive, revocable, non-assignable, non-transferable and free of charge.

This license is granted to the User solely for his own needs, excluding any commercial or profit-

making exploitation of all or part of the Content and/or Elements.

The User does not acquire any other right to the Site, the Content and/or the Elements other than those conferred herein.

5 – Obligations of the User

The User undertakes to use the Site in accordance with national and international regulations.

In particular, it undertakes to :

- read these T&Cs and comply with them,
- not to reproduce, even temporarily and/or partially, the Site and/or its Content, by any means and in any form,
- not to access and/or use the software components of the Site,
- not to use software or processes intended to copy the Content and/or likely to disrupt the proper functioning of the Site,
- not to carry out any adaptation, modification, translation, transcription, compilation, decompilation, assembly, disassembly of all or part of the Site, the Elements and/or the Content,
- not to export the Site and/or merge it with other computer programs,
- to inform RENAULT if it becomes aware of an act of piracy and/or illicit or non-contractual use of the Site and/or its Content,
- not to carry out any manipulation and/or not to introduce any virus or malicious code, likely to cause computer and/or functional failures likely to affect the proper functioning of the Site or any Elements accessible through the Site.
- hinder the proper functioning of the Site by any means whatsoever, - not to use the Site to display, download or transmit any content contrary to morality and public order (such as, without this list being exhaustive, any content racial, political, religious, pornographic or sexual).

Since the User is solely responsible for the use of the Site, he acknowledges that neither RENAULT nor the members of its distribution network may be held liable for direct or indirect damage, and in particular material damage, immaterial damage, loss of data or program,

financial loss, resulting from access to or use of the Site, or as a result, in particular, of the interruption, suspension or modification of the Site or one of its Elements.

6 - Availability of the Site

RENAULT undertakes to make its best efforts to secure access, consultation and use of the Site.

The Site is accessible continuously, except in the event of force majeure or the occurrence of an event beyond the control of RENAULT, and subject to any breakdowns and maintenance interventions necessary for the proper functioning of the Site.

7 - Liability - Warranty

7.1 On the use of the Site

Within the limits of applicable laws and regulations, neither RENAULT nor the dealers in its sales network assume any liability for the use of the Site by the User and give no guarantee, express or implied, regarding the speed or performance of the Site. Access to the Site may be temporarily and periodically suspended for technical reasons; if necessary, the technical teams will make their best efforts to solve the problem as soon as possible.

RENAULT reserves the right to modify, at any time and without notice, the information appearing on the Site, neither the responsibility of RENAULT and/or that of the members of its distribution network and/or that of its subsidiaries can be sought from this leader.

Access to and use of the Site are at the User's own risk. It is his responsibility to take all appropriate measures to protect his own data and/or software stored on his telephone and computer equipment against any attack.

In any event, RENAULT shall be released from all liability:

- in the event of non-compliance by the User with these T&Cs.
- in the event of malfunction of the Site due to a cause, voluntary or involuntary, which is attributable to the User or which is attributable to a third party or to a malicious act, software, smartphone/tablet, an interface or any other product or supply of the User;
- in the event of malfunction and/or failure of the User's computer and/or communication network, whatever the cause

RENAULT does not guarantee that the Site is free from any error or anomaly, nor that it may be subject to damage or attacks, by viruses, which may cause malfunctions, interruptions, breakdowns or loss of data or information.

7.2 On information relating to products and services

The characteristics of the new vehicles presented on the Site being those existing at the time of their posting on the Site, as distributed in United Kingdom, they are given for information only and cannot be considered as a contractual offer of products from RENAULT, its subsidiaries, or members of its network.

The same applies to prices, which are taken from the RENAULT price list in force, but which only have the value of the maximum recommended price, without contractual value.

The second-hand Vehicles presented on the Site being sold only in the establishments which present them, their availability cannot be guaranteed until an order form has been signed with the advertising establishment.

8 - Personal data

As part of the use of this site, your personal data is processed under the conditions detailed in Renault's personal data protection policy, accessible at the following address:

<https://www.renault.co.uk/data-privacy.html>

9 - Intellectual and Industrial Property

The Site and its Content are protected by intellectual and/or industrial property rights.

The photographs, texts, slogans, drawings, images, animated sequences with or without sound, as well as all works included in the Site are the property of RENAULT or of third parties who have transferred their rights to RENAULT or authorized RENAULT to use them.

The Vehicle models presented on the Site are protected by copyright and articles L511-1 and following of the Intellectual Property Code relating to the protection of registered models.

The names RENAULT, the name of the Vehicles in the RENAULT range and the products and services associated with them, the slogans and logos accompanying these brands are, unless

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otherwise indicated, trademarks registered by RENAULT or other companies of the Renault Group.

Other trademarks that may also be mentioned are used by RENAULT either with the authorization of their holder, or as a simple indication of products or services offered by RENAULT.

Reproductions, on paper or computer media, of the Content are authorized, if they are strictly reserved for personal use excluding any use for advertising and/or commercial and/or information purposes and that they comply with the provisions of article L122-5 of the Intellectual Property Code.

With the exception of the above provision, the reproduction, imitation, use or affixing, by any process whatsoever and on any medium whatsoever, of all or part of the Content without having obtained the prior authorization from RENAULT or the holder(s) of the related rights constitutes an offense of counterfeiting punishable by four years' imprisonment and a fine of €400,000.

10 – Applicable law

The Site and these Terms are subject to English law.

Any dispute that may arise concerning the interpretation and/or execution of these T&Cs must be the subject of an attempt at amicable settlement.

In the absence of an amicable settlement, the dispute will be submitted to the courts within the jurisdiction of the English courts to which the parties attribute exclusive jurisdiction, notwithstanding the plurality of defendants or claims for compensation from third parties.

11 – Updating the Terms and Conditions

RENAULT reserves the right to modify and update access to the site as well as the terms and conditions at any time and you agree to be bound by any such variations. You must therefore refer to these pages regularly to check the terms and conditions.

12 – Miscellaneous provisions

12.1 No Waiver

The fact, for one of the parties, not to take advantage of a clause of these T&Cs cannot be interpreted as a temporary or definitive waiver of the benefit of the provision in question which will remain in force.

12.2 Nullity of a clause

If one or more stipulations of these T&Cs is declared invalid, null, or not written on the Site of the regulations in force, of an evolution or following a final decision of a competent jurisdiction, the other stipulations will keep all their force and scope, the parties agreeing as soon as possible to put in place a valid replacement provision of equivalent scope as close as possible to the spirit of these presents.

12.3 Force Majeure

Explicitly are considered as cases of force majeure, in addition to those usually retained by the case law of the English courts, bad weather, governmental and legal restrictions and modifications, computer breakdowns and blocking of telecommunications, failure of RENAULT servers and any other case beyond the express control of RENAULT.